

FOX CHAT

LIVE CHAT SUPPORT

Fox's live chat support connects you instantly with real people on our team. Whether you need help from an agent or tech support experts, you have access to fast and friendly assistance while traveling.



NOW AVAILABLE! EXTENDED CHAT HOURS

CHAT FEATURES

Availability

Live chat now offer extended hours and is available Monday through Friday from **7:00AM until 10:30PM**. (CST)

Immediate and Direct Assistance

With our chat feature, travelers can chat directly with live agents or live online support via web or mobile in seconds.

Accessibility

Travelers can access Fox Chat via the Fox Portal, MyFoxWorld mobile app, online booking tool, or the Live Link on your E-Voice.

WHY USE CHAT?

Ask Questions Quickly & Efficiently

Our in-house agents are on standby to answer any travel questions surrounding your trip, airfare, hotel or car rental, or other questions.

Booking Assistance

Our agents have access to your itineraries and can make any changes, cancellations, or exchanges or make new reservations.

Online Support

Our online support team is available to help provide navigational or tech support through your online booking tool.

Business travel can be hectic. Expert guidance is at your fingertips, helping you tackle any travel issue and find quick answers. **Fox Chat Support** helps keep you covered. Talk directly with our in-house agents and tech experts through our live chat feature. Get the accessible and responsive help you need, right when you need it. Don't let tech troubles slow you down – stay focused on your trip with **Fox Chat Support**.

See the next page to guide you through using Fox Chat!

HOW TO ACCESS SUPPORT WITH FOX CHAT



GET FAST, EXPERT HELP WITH FOX CHAT!

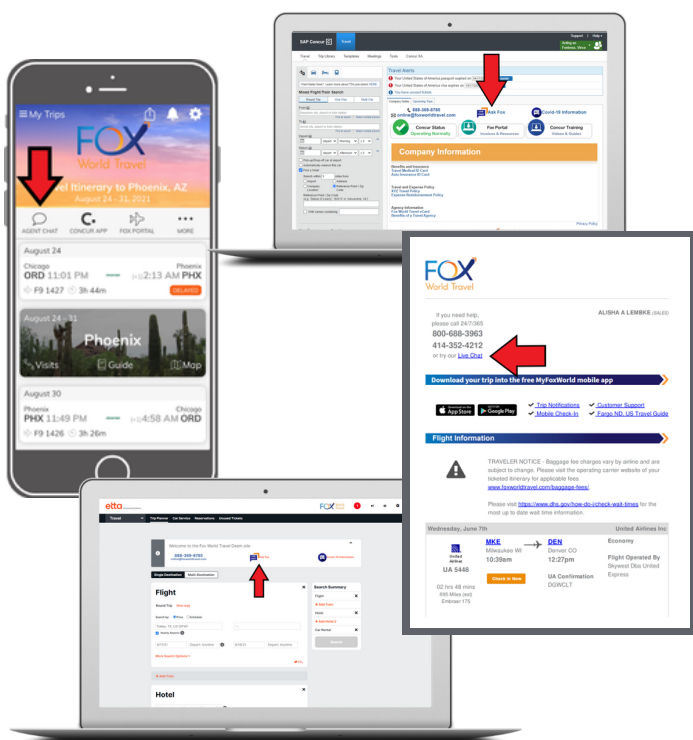
Our friendly in-house agents and tech experts are available *live* via Fox Chat to answer your questions and solve your travel disruptions. Read below about the various ways to access live chat.

ONE CLICK! TAP TO ACCESS

Within the Fox Portal, Fox Invoice, MyFoxWorld mobile app or online booking tool, simply click or tap on the chat icon to contact a live agent via chat.

CONNECT WITH AN EXPERT

Once connected, you will be asked a couple identification questions, ensuring we have all of your information on hand for seamless communication.



If you have any additional questions regarding Fox Chat, please do not hesitate to contact your Client Solutions Manager.